



MNSCU

**Systemwide Leadership Technology
Survey Results**

(Survey Conducted in December 2005)













Prepared by the MSU - Organizational Effectiveness Research Group












The following pages contain summaries of data collected from the MNSCU 2005 MnsCU Leadership IT. The results were compiled by the MSU - Organizational Effectiveness Research Group (507-389-5829). Participants' anonymity has been held in the strictest confidence by aggregating their ratings.












MNSCU 2005 - MnSCU Leadership IT

Leadership Overall Survey Results no comments





My leadership position is located at:

	Response Percent	Response Total
Please Choose One	0.00%	0
Alexandria Technical College 	2.48%	5
Anoka Ramsey Community College 	6.93%	14
Anoka Technical College 	1.49%	3
Bemidji State University 	0.99%	2
Central Lakes College 	1.98%	4
Century College 	5.45%	11
Dakota County Technical College 	1.98%	4
Fond du Lac Tribal and Community College 	0.99%	2
Hennepin Technical College 	2.48%	5
Inver Hills Community College 	3.47%	7
Lake Superior College 	1.98%	4
Metropolitan 		

State University		1.49%	3
Minneapolis Community and Technical College		1.98%	4
Minnesota State College - Southeast Technical		1.49%	3
Minnesota State Community & Technical College		3.47%	7
Minnesota State University, Mankato		1.98%	4
Minnesota State University Moorhead		5.45%	11
Minnesota West Community & Technical College		1.49%	3
Normandale Community College		1.98%	4
Northeast Higher Education District		5.45%	11
North Hennepin Community College		1.49%	3
Northland Community & Technical College		2.48%	5
Northwest Technical College		0.00%	0

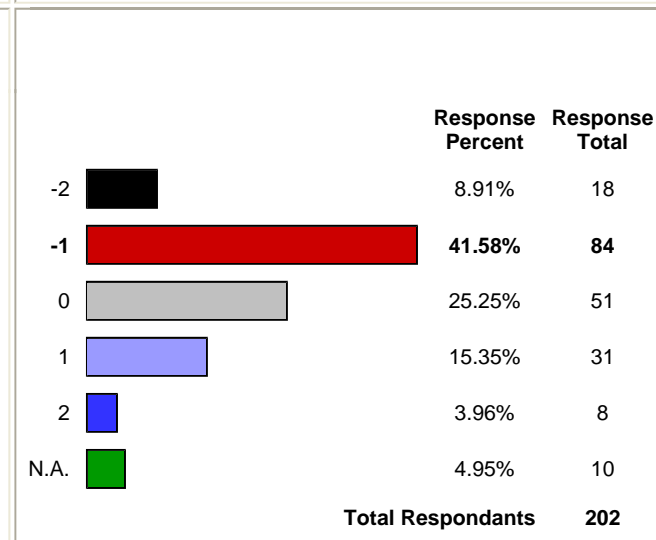
Office of the Chancellor		10.89%	22
Pine Technical College		2.97%	6
Ridgewater College		1.98%	4
Riverland Community College		3.96%	8
Rochester Community and Technical College		1.49%	3
St. Cloud State University		9.41%	19
St. Cloud Technical College		1.98%	4
Saint Paul College		2.97%	6
South Central College		2.48%	5
Southwest Minnesota State University		2.48%	5
Winona State University		0.50%	1
Total Respondants			202

Satisfaction Locally
 (Metric Group: Importance)
 (Item: Technology projects/initiatives are completed on schedule.)

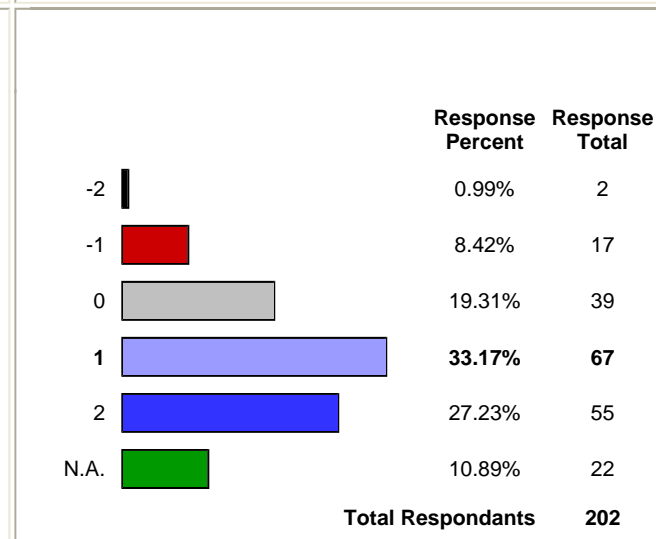
		Response Percent	Response Total
-2		5.45%	11
-1		19.80%	40
0		10.89%	22
			



Satisfaction Systemwide
 (Metric Group: Satisfaction)
 (Item: Technology projects/initiatives are completed on schedule.)



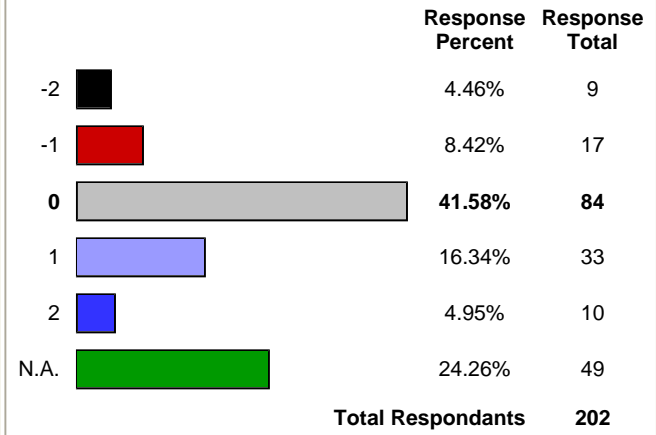
Satisfaction Locally
 (Metric Group: Importance)
 (Item: Technology projects/initiatives are completed within budget.)



Satisfaction Systemwide



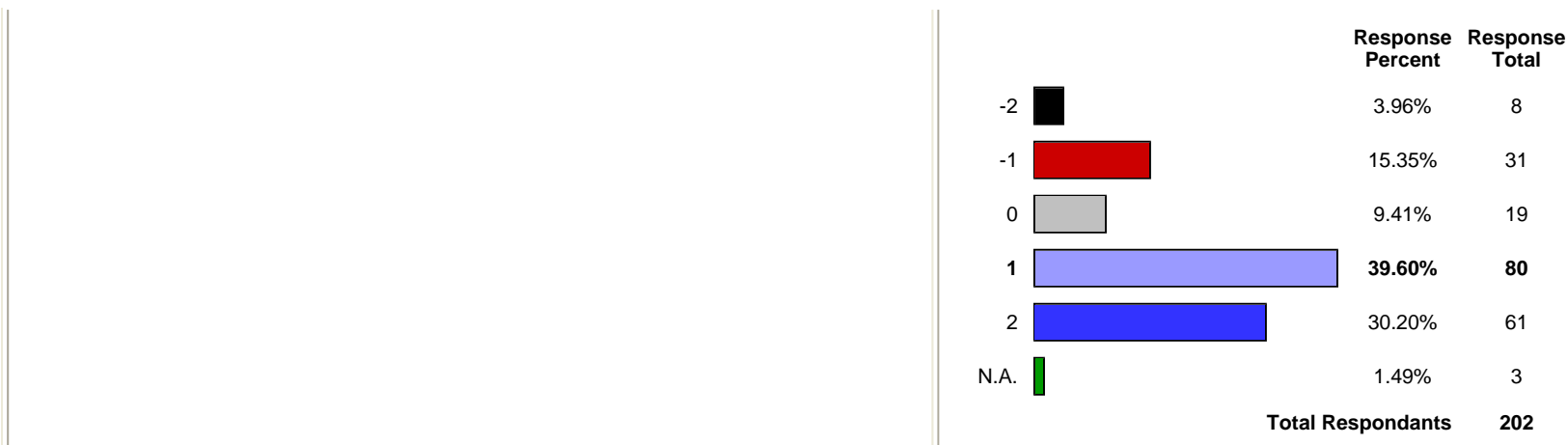
(Metric Group: Satisfaction)
 (Item: Technology projects/initiatives are completed within budget.)



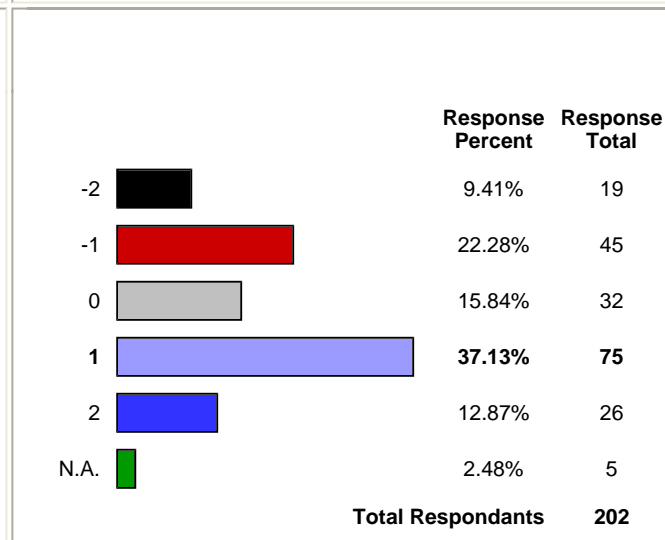
MNSCU 2005 - MnSCU Leadership IT

Leadership Overall Survey Results no comments

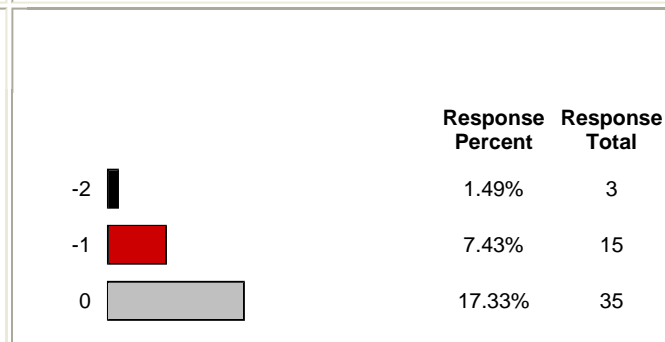
<p>Satisfaction Locally (Metric Group: Importance) (Item: Intended technology project/initiative outcomes are achieved.)</p>	<table border="1"> <thead> <tr> <th>Response</th> <th>Response Percent</th> <th>Response Total</th> </tr> </thead> <tbody> <tr> <td>-2</td> <td>2.97%</td> <td>6</td> </tr> <tr> <td>-1</td> <td>12.87%</td> <td>26</td> </tr> <tr> <td>0</td> <td>9.41%</td> <td>19</td> </tr> <tr> <td>1</td> <td>43.07%</td> <td>87</td> </tr> <tr> <td>2</td> <td>29.21%</td> <td>59</td> </tr> <tr> <td>N.A.</td> <td>2.48%</td> <td>5</td> </tr> <tr> <td colspan="2">Total Respondants</td> <td>202</td> </tr> </tbody> </table>	Response	Response Percent	Response Total	-2	2.97%	6	-1	12.87%	26	0	9.41%	19	1	43.07%	87	2	29.21%	59	N.A.	2.48%	5	Total Respondants		202
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<p>Satisfaction Locally (Metric Group: Importance) (Item: Communication regarding technology projects/initiatives are received.)</p>	Empty chart area																								

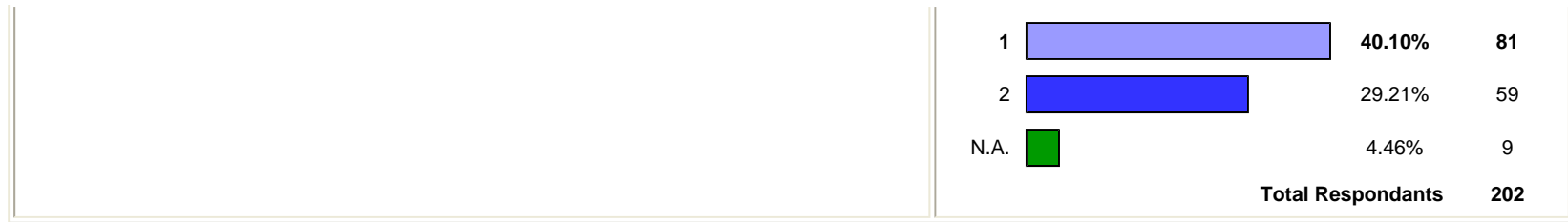


Satisfaction Systemwide
 (Metric Group: Satisfaction)
 (Item: Communication regarding technology projects/initiatives are received.)



Satisfaction Locally
 (Metric Group: Importance)
 (Item: Technology implementation problems are monitored.)





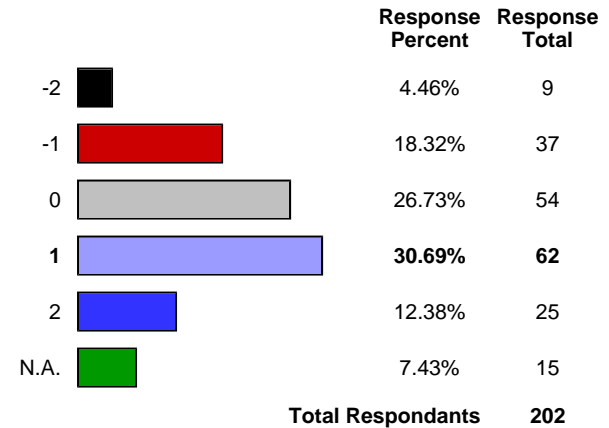
MNSCU 2005 - MnSCU Leadership IT

Leadership Overall Survey Results no comments

Satisfaction Systemwide

(Metric Group: Satisfaction)

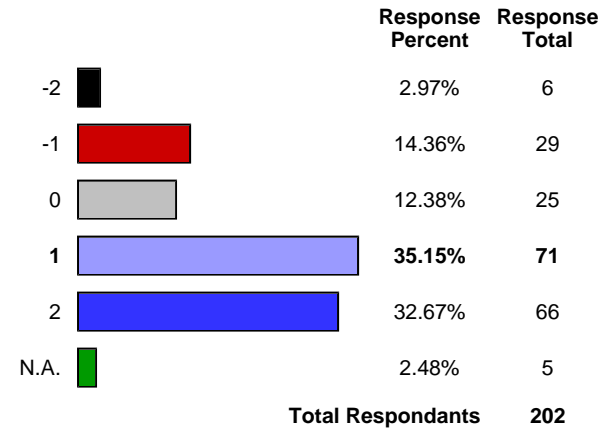
(Item: Technology implementation problems are monitored.)



Satisfaction Locally

(Metric Group: Importance)

(Item: Technology implementation problems are addressed.)



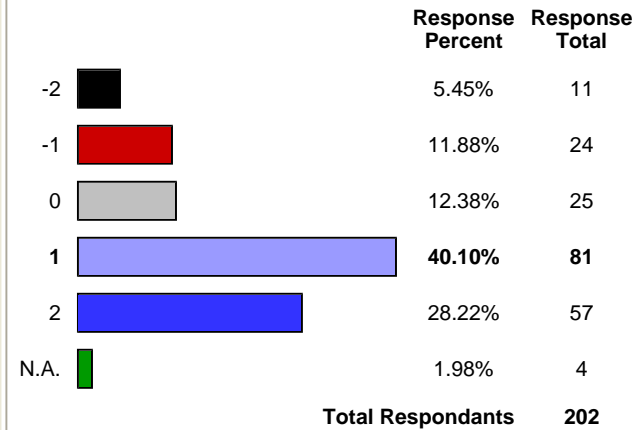
Satisfaction Systemwide

(Metric Group: Satisfaction)

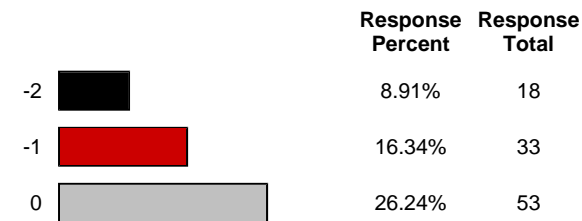
(Item: Technology implementation problems are addressed.)



Satisfaction Locally
 (Item: Technology tools (software/hardware) to communicate with potential students, employers and other community stakeholders are available.)



Satisfaction Systemwide
 (Item: Technology tools (software/hardware) to communicate with potential students, employers and other community stakeholders are available.)



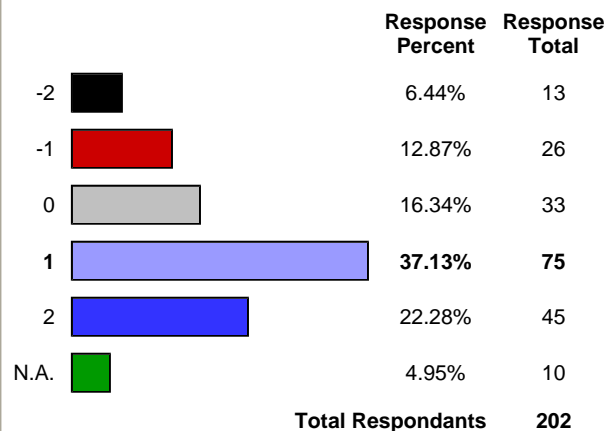


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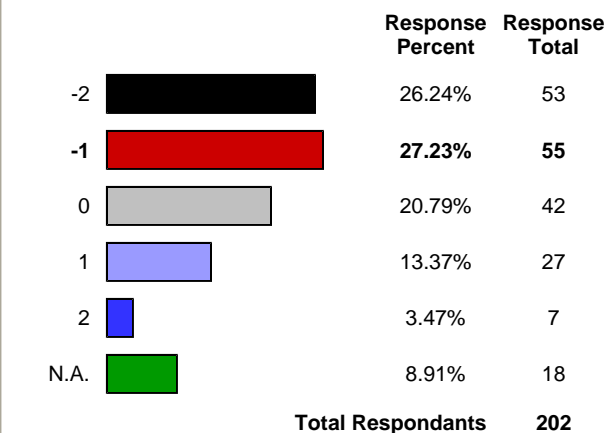
Satisfaction Locally

(Item: Server capacity for peak usage, particularly during periods of heavy student use is adequate.)



Satisfaction Systemwide

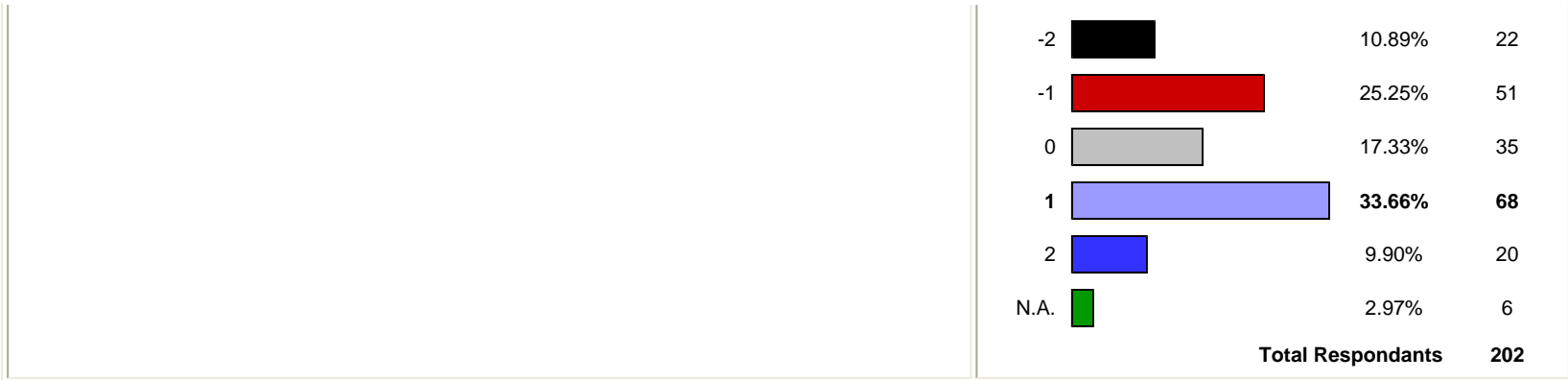
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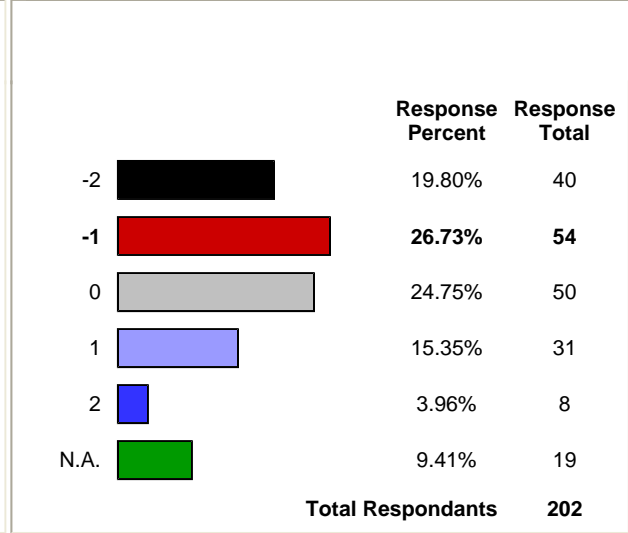
Satisfaction Locally

(Item: Financial resources to maintain the current level of technology services and meet repair/replacement needs are available.)

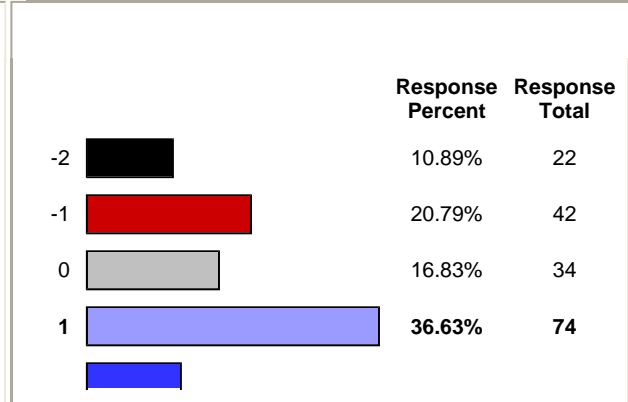
Response Percent Response Total

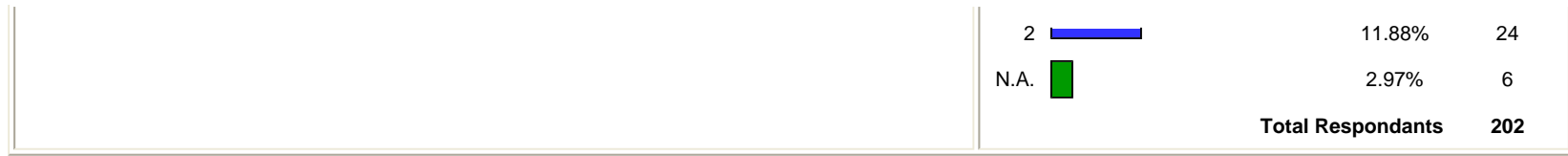


Satisfaction Systemwide
 (Item: Financial resources to maintain the current level of technology services and meet repair/replacement needs are available.)



Satisfaction Locally
 (Item: Financial resources for technology enhancement to meet critical future needs are anticipated.)

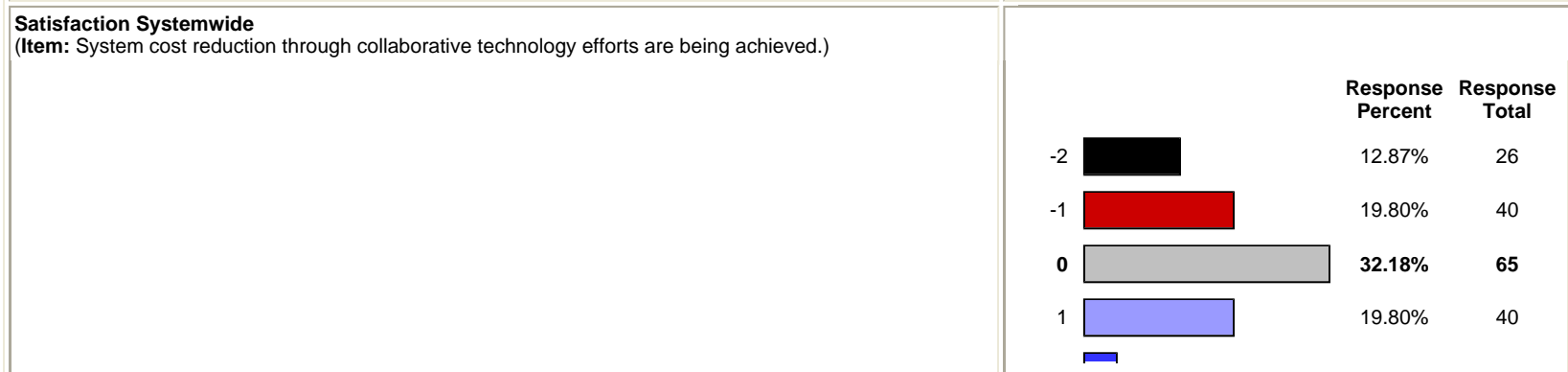
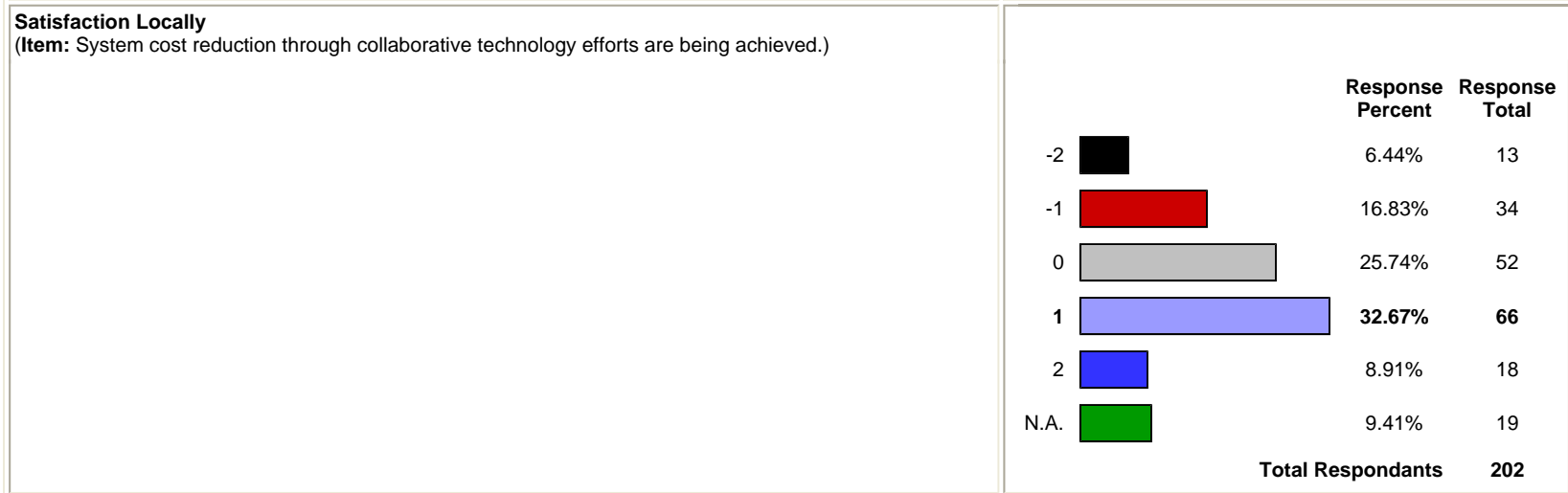
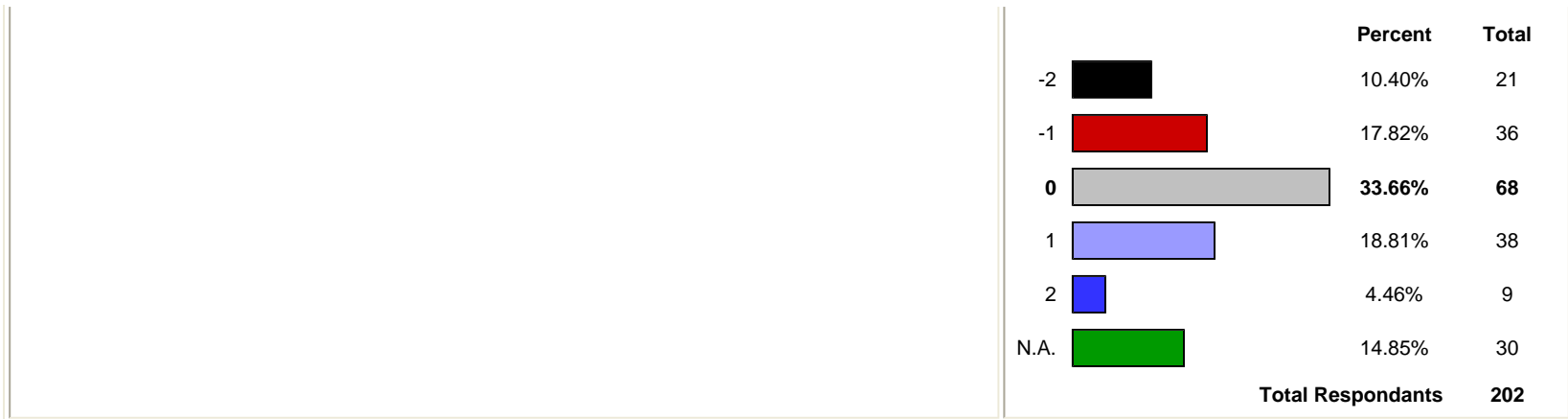


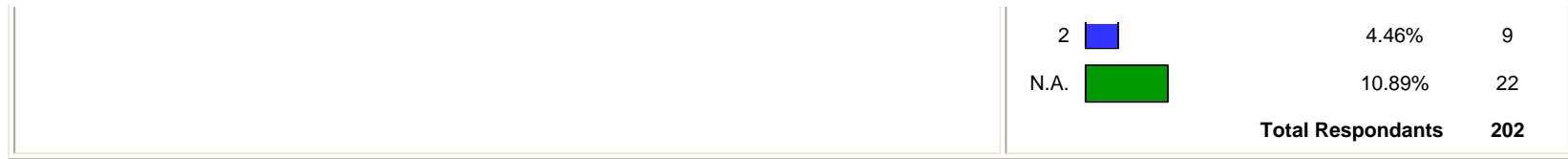


MNSCU 2005 - MnSCU Leadership IT

Leadership Overall Survey Results no comments

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MNSCU 2005 - MnSCU Leadership IT

Leadership Overall Survey Results no comments

<p>Overall, how would you rate your current satisfaction with technology equipment and services?</p>	<table border="1"> <thead> <tr> <th></th> <th>Response Percent</th> <th>Response Total</th> </tr> </thead> <tbody> <tr> <td>Completely Satisfied</td> <td>6.44%</td> <td>13</td> </tr> <tr> <td>Satisfied</td> <td>53.47%</td> <td>108</td> </tr> <tr> <td>Neutral</td> <td>17.33%</td> <td>35</td> </tr> <tr> <td>Dissatisfied</td> <td>21.78%</td> <td>44</td> </tr> <tr> <td>Completely Dissatisfied</td> <td>0.99%</td> <td>2</td> </tr> <tr> <td>Total Respondants</td> <td></td> <td>202</td> </tr> </tbody> </table>		Response Percent	Response Total	Completely Satisfied	6.44%	13	Satisfied	53.47%	108	Neutral	17.33%	35	Dissatisfied	21.78%	44	Completely Dissatisfied	0.99%	2	Total Respondants		202
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<p>Has your satisfaction with technology services changed over the last twelve months?</p>	<table border="1"> <thead> <tr> <th></th> <th>Response Percent</th> <th>Response Total</th> </tr> </thead> <tbody> <tr> <td>I am More Satisfied Now</td> <td>15.35%</td> <td>31</td> </tr> <tr> <td>No Change</td> <td>69.31%</td> <td>140</td> </tr> <tr> <td>I am Less Satisfied Now</td> <td>15.35%</td> <td>31</td> </tr> <tr> <td>Total Respondants</td> <td></td> <td>202</td> </tr> </tbody> </table>		Response Percent	Response Total	I am More Satisfied Now	15.35%	31	No Change	69.31%	140	I am Less Satisfied Now	15.35%	31	Total Respondants		202						
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<p>Overall, how would you rate the quality of information technology products and services provided by the Office of the Chancellor?</p>	<table border="1"> <thead> <tr> <th></th> <th>Response Percent</th> <th>Response Total</th> </tr> </thead> <tbody> <tr> <td>Completely Satisfied</td> <td>3.96%</td> <td>8</td> </tr> <tr> <td>Satisfied</td> <td>30.20%</td> <td>61</td> </tr> <tr> <td>Neutral</td> <td></td> <td></td> </tr> <tr> <td>Dissatisfied</td> <td></td> <td></td> </tr> <tr> <td>Completely Dissatisfied</td> <td></td> <td></td> </tr> </tbody> </table>		Response Percent	Response Total	Completely Satisfied	3.96%	8	Satisfied	30.20%	61	Neutral			Dissatisfied			Completely Dissatisfied					
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<p>How would you rate the responsiveness to your information technology problems/concerns by the Office of the Chancellor?</p>	<table border="1"> <thead> <tr> <th>Response</th> <th>Response Percent</th> <th>Response Total</th> </tr> </thead> <tbody> <tr> <td>Completely Satisfied</td> <td>6.44%</td> <td>13</td> </tr> <tr> <td>Satisfied</td> <td>30.20%</td> <td>61</td> </tr> <tr> <td>Neutral</td> <td>36.63%</td> <td>74</td> </tr> <tr> <td>Dissatisfied</td> <td>22.77%</td> <td>46</td> </tr> <tr> <td>Completely Dissatisfied</td> <td>3.96%</td> <td>8</td> </tr> <tr> <td>Total Respondants</td> <td></td> <td>202</td> </tr> </tbody> </table>	Response	Response Percent	Response Total	Completely Satisfied	6.44%	13	Satisfied	30.20%	61	Neutral	36.63%	74	Dissatisfied	22.77%	46	Completely Dissatisfied	3.96%	8	Total Respondants		202
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<p>Are you able to get the electronic data you need from the Office of the Chancellor?</p>	<table border="1"> <thead> <tr> <th>Response</th> <th>Response Percent</th> <th>Response Total</th> </tr> </thead> <tbody> <tr> <td>Yes</td> <td>76.24%</td> <td>154</td> </tr> <tr> <td>No</td> <td>23.76%</td> <td>48</td> </tr> <tr> <td>Total Respondants</td> <td></td> <td>202</td> </tr> </tbody> </table>	Response	Response Percent	Response Total	Yes	76.24%	154	No	23.76%	48	Total Respondants		202									
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