

As a part of the MnSCU consortium license for *Mathematica*, you have licensing to install *Mathematica* on an unlimited number of school-owned machines as well as faculty/staff personal computers. With the Unlimited Program, we make all builds of *Mathematica* available to your campus so that you can decide the most convenient manner to distribute copies and do installations of *Mathematica*. Following is an FAQ to give you details on how the logistics of this license work:

PAYMENT

Q: How does payment work?

A: This agreement involves a 3 year commitment in which you will pay the MnSCU office annually for use of *Mathematica*. The fee is due on May 15th for this license (passwords revolve around a June 15 date). Payment amounts have been sent to each campus with the Inter-Agency Agreement that you signed.

PASSWORDS

Q: For installations on school-owned machines, a password is required from Wolfram in some cases. Can anyone on my campus request those passwords from you?

A: Each participating campus will have a choice on who can receive passwords. You can set up your license such that it is password authorized, or not password authorized. For password authorized campuses, Wolfram only gives passwords to one specified person on that campus. For not password authorized campuses, Wolfram will give passwords to any user who has the appropriate license number and installers for *Mathematica*. It is the campus' responsibility to make sure that *Mathematica* is only installed on appropriate machines. Please let Wolfram know directly which option you prefer.

Q: Do passwords expire?

A: Yes. Since you are part of a leasing program, the passwords for *Mathematica* must be renewed each year. Wolfram will update all passwords for existing installations each year automatically and sent these passwords via e-mail. This will include new NCN passwords for Windows and Mac installations and a copy of each MathID number submitted with the updated password for the next year (more on how passwords work below). You will need to match the MathID numbers for installations at your school up to this list to receive the new password.

Q: I understand that there will be a list of passwords sent out each year. Who will those passwords be sent to?

A: Each campus must give Wolfram a main contact for installations. This person will receive the new passwords each year.

Q: What is the *Mathematica* license number for the system-wide license?

A: This is unique to each campus and included separately.

Q: What do I need this license number for?

A: You must enter this license number for each installation on campus.

Q: Should I assume that the Organization field is asking for the name of my school?

A: Yes, this is the exact name of your school.

INSTALLATION

Q: There are only a couple CD's given to us, can we copy media or set up a download site?

A: Yes, you have licensing to distribute copies on campus in whatever manner you like. This includes copying media to pass out or setting up a download site (keep in mind that a download site must be limited to your campus only...Wolfram obviously does not want you to make *Mathematica* available to anyone over the web!).

Q: There are lots of types of CD's included with this license, what is the process for installing *Mathematica* on lab machines or faculty machines on campus?

A: The same process can be used for any school-owned machine on campus. We make 3 builds of *Mathematica* available to you for installations. Each build contains installers for *Mathematica*, the only difference between these builds are how the password system is set up.

Single Machine media: When doing installations with this media, *Mathematica* will give you a number called the MathID during installation. To complete the installation process, you will need to contact Wolfram Research (either through our web site, phone, or e-mail) with this MathID number and the license number to get the appropriate password to activate the particular installation of *Mathematica*. Each installation will potentially give you a different MathID number which will require a unique password.

NCN media: This media is available for Macintosh OS X and Windows only and allows you to complete as many installations as you like with one password and the license number (one password for Windows, one for Macintosh). This media is designed to help you quickly install *Mathematica* on a large group of machines.

*Network media: The MathLM CD contains installers for our license manager software. This software monitors concurrent use for *Mathematica* on a network. A typical installation involves first installing MathLM on a machine on the same TCP/IP network as the client machines (does not have to be a dedicated file server). You will need to request a password using the given MathID number to complete installation for MathLM. You can then install *Mathematica* (using the network client media) on as many machines as you like, each local installation of *Mathematica* connects to the MathLM by specifying the IP address.

*note: since you have an unlimited license for *Mathematica*, the password for MathLM can have as many concurrent users as you like. Using the license manager software is optional, most schools with unlimited licenses do not use this media at all.

Q: What is the process for installing *Mathematica* on a faculty/staff personal machine (such as a personal desktop or laptop machine)?

A: Wolfram will send out a separate package to the faculty member directly or set up a specific download for them, free of charge. We prefer that you not use site media for installations on a faculty/staff personal machine. To request a home use copy, send an e-mail to Heather Nelson <heathern@wolfram.com> or visit the following web site: <http://www.wolfram.com/solutions/highered/homeuse.cgi>

OTHER TOPICS

Q: How does technical support work?

A: Each campus can specify one person by proper name as a contact for our technical support department. Note that our support staff will help anyone with installation questions. If you have questions about how *Mathematica* works, please funnel these questions through this one contact on campus. This technical contact can e-mail Wolfram technical support at <support@wolfram.com> or call Wolfram technical support at 217-398-6500.

Q: I know that web*Mathematica* Amateur is included, how do I get my copy?

A: Each campus is eligible for up to 1 copy of web $Mathematica$ Amateur. To request your copy, please e-mail Heather Nelson at [<heathern@wolfram.com>](mailto:heathern@wolfram.com) with your shipping address and the platform of your file server. Note that this product does have specific restrictions in how it can be used, a detailed list of these restrictions is included with each copy. Heather can answer any specific questions.

Q: I know that upgrades are included, how do we get those?

A: Upgrades will be sent automatically to the main contact for each campus as soon as they are released.